

## FAQs

**Q What is SuccessMatch?**

A SuccessMatch is the leading dating and matchmaking agency in Switzerland. We help quality singles find love and romance since 2005

**Q Who is the SuccessMatch target group?**

A We define the SuccessMatch target group as "international professionals". Over 95% of our clients live and work in Switzerland, however many have international backgrounds. Very often clients come to Switzerland thinking they will stay 2, at the most 3 years and 15 years later they are still here. Male clients range in age from early thirties to early seventies. Female client from mid-twenties to early sixties.  
They may be single and never married, or divorced or widowed. Clients tend to have strong academic backgrounds, they tend to have very busy professional lives, they tend to live a healthy life style and enjoy a good quality of life. In fact, our clients seem to have everything in life, except a nice partner to share that life with. Our clients would now like to meet that great partner. Quality of partner proposals, confidentiality, and a personalized service is important to them.

**Q Does SuccessMatch have an equal number of male and female clients?**

A SuccessMatch always has more female clients... which is entirely in line with the worldwide phenomenon whereby personalized agencies have more female clients.

**Q Does SuccessMatch accept everyone as clients?**

A SuccessMatch is selective (and we know that you are too). People who clearly do not fit the target group, or for whom we do not already have appropriate matches, or in general "anyone we would not enjoy going out with ourselves" we do not accept as clients.

**Q What can I expect from a 15-min complimentary consultation?**

A The 15-minute complimentary consultation gives us a first impression of whether there could be a fit between us. As you will have already read these Frequently Asked Questions before we meet, we can focus on you and your needs and whether there could be a fit. If there is a further interest, you may then book a 50-minute paid consultation with Eeke van de Ven, the SuccessMatch matchmaker in Switzerland.

**Q What can I expect of the 50-minute paid consultation by Skype?**

A The 50-minute consultation via skype with camera serves to identify your dating and relationship goals as well as determine your current status / what your starting point is. During the consult, you will discuss what is important to you in a partner and establish your criteria. Eeke will help you identify what has been standing in the way of you reaching your goal. Then she can help you identify how to get from where you are now to your goal and see if one of our services would be right for you. Of course, you will also have the opportunity to ask Eeke any question you may have. The 50-minute consultation by skype is charged at 250 CHF and if you sign up for our dating, premium dating or matchmaking service, the 250 CHF consultation fee that was paid will be deducted from your membership fees.

**Q May I meet Eeke face-to-face?**

A Yes, Eeke meets and gets to know everyone who becomes a SuccessMatch Premium Dating or Platinum Matchmaking client after the 50 minute skype consultation, one on one in person.

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[www.successmatch.ch](http://www.successmatch.ch)



Another possibility to meet Eeke is to attend an event she is at, which provides a great opportunity to meet her in person and benefit from her expertise.

**Q How long has SuccessMatch been doing this?**

A Trea Tijmens, the CEO of SuccessMatch, launched SuccessMatch 11 years ago, in 2005. However, she has been matching international professionals for professional reasons for much longer, as she used to work as an international recruiter and headhunter. When she started SuccessMatch, she kept the same target group but instead of matching them for professional reasons, with SuccessMatch, she now matches them for personal reasons.

**Q How long is the SuccessMatch membership term?**

A For the Dating, Premium Dating and Platinum Matchmaking services, the active membership is 6 months. After that, clients may either renew their active memberships or stay on our books as passive members.

**Q How many match proposals may I expect to receive?**

A The number of match proposals we can offer will depend on you, your criteria, sociability, availability and how relationship oriented you are. We will only be able to determine this after we have had a 50-minute consultation with you. We pride ourselves in making quality introductions.

**Q What is SuccessMatch's success rate?**

A Firstly, what is success? For us, success is when we successfully introduce two individuals whom we think are compatible and who would otherwise never have met. Over 95% of our clients are either satisfied or extremely satisfied with the person we select for them and over 70% continue to see each other after we have introduced them.

**Q Are there opportunities to work with Trea Tijmens, CEO of SuccessMatch directly?**

A Yes, Trea provides date coaching services to a select number of singles.

**Q Who can see my profile once I become a client?**

A We offer a confidential service. The only people who can see your confidential profile are the SuccessMatch team and the persons we select for you and whom we would like for you to meet.

**Q What is a match candidate?**

A Being a match candidate offers you the opportunity to be matched with one of SuccessMatch's clients. However, a match candidate is NOT a client of SuccessMatch, so this means that we do not actively look for matches for match candidates.

[For full information about becoming a match candidate check here.](#)

**Q What may I expect from coaching with Trea?**

A Trea will help you establish your dating and relationship goals as well as determine your current situation / what your starting point is. She will help you identify what has been standing in your way of reaching your goal till now. Next you will establish a plan/strategy on how to get from where you are now to your goal plus break the process down in do-able steps. Trea is an effective dating coach who will help you create, notice and act upon opportunities to meet your partner. 3 sessions per month, with a minimum 3 month commitment to get you to your dating goals.



**Q Do you also provide a high-end international matchmaking service?**

**A** Yes, Trea works with a select number of discerning gentlemen and assists them in their search for their life partner / spouse.  
For more information see [www.him-matchmaking.com](http://www.him-matchmaking.com)

**Q What is the difference between the different service levels?**

**A** We have made a simple overview for you here below.

SERVICES			
	Dating	Premium Dating	Platinum Matchmaking
<b>Contractual Terms</b>			
6-month contract	✓	✓	✓
Mid contract assessment via email	✓		
Mid contract assessment via phone or Skype		✓	✓
Possibility to put contract on hold for max. 6 months			✓
<b>In-take process</b>			
50 minute Skype consultation	✓	✓	✓
1 hour intake interview via Skype	✓		
1 hour intake interview face to face at office		✓	
2 hour in-depth intake interview face to face at office			✓
Myers Briggs personality profile			✓
Professional photo shoot			✓
<b>Profile creation</b>			
Online registration form to make your profile	✓	✓	
Your matchmaker makes your profile for you			✓
Opportunity to review and approve your profile	✓	✓	✓
<b>Access to your Matchmaker</b>			
Access to your matchmaker via email	✓	✓	✓
Access to your matchmaker via phone or Skype		✓	✓
Access to your matchmaker in person			✓
<b>Personalized proposals</b>			
Hand-picked match proposals	✓	✓	✓
Each proposal discussed with your matchmaker			✓
Introductions are made <b>without</b> showing photos	✓		
Introductions are made with showing photos		✓	✓
<b>Dating</b>			
3 date coaching sessions via Skype			✓
Date preparation call before each first date			✓
Concierge Service complete date coordinated for you		✓	✓
<b>Follow Up</b>			
Electronic Date Feedback Form	✓	✓	✓
Date Feedback Follow up call			✓
Follow up with clients who continue dating introduction			✓

